How COVID Affected Technology

Todd Reavis
DelDOT Technology & Innovation
QUICK AGENDA

- IT Response: Early Days to Present Day
- COVID Technology Lessons Learned
- Closing Thoughts
WHO LED THE DIGITAL TRANSFORMATION OF YOUR COMPANY?

A) THE CEO
B) THE CTO
C) COVID-19
COVID - IT Response

• Enabling a Remote Workforce:
  • Connectivity (VPN/Internet)
  • Hardware
  • Policy/Best Practices

• Ongoing Support
• Pay off from Prior Efforts
Effort versus Impact Quadrant
COVID – Lessons Learned

- Changing Mindsets
- The Digital Divide
- Competent IT and End Users
- Communication and Relationships
Questions?

Please use Zoom

Q&A