

NATIONAL POLLUTANT DISCHARGE ELIMINATION SYSTEM DATABASE

WEB VIEWER USER TRAINING

EXERCISES

EXERCISE 1b: USING THE FORGOT PASSWORD OPTION TO LOGIN TO WEB VIEWER

The first step to logging into the new Web Viewer if you have an account in the pre-existing Map Viewer is to use the, “Forgot Password?” option on the login page.

STEP 1: START THE NPDES WEB VIEWER AND LOGIN

Start the *NPDES Web Viewer* by opening a modern browser (*Chrome, Firefox, Edge*) and typing the following URL: <https://newarkgis.kci.com/deldotwebviewer/index.html#login>

Web Viewer login splash screen will load.

- Note: You must already have a login for this option.

Click *Forgot Password*.

Type in your assigned Username (it should be your email address).

Click *Reset Password* button.

Popup will appear stating the following:

- Success: Your password has been reset! You will receive an email with new password shortly!

Click *OK*.

Check your email. You should have received an email with the following subject:

- Your password has been reset!

Write down temporary password provided in email.

Click the [here](#) hyperlink in email.

Use your user name and new temporary password to login to Web Viewer.

