EXERCISE 1b: USING THE FORGOT PASSWORD OPTION TO LOGIN TO WEB VIEWER

The first step to logging into the new Web Viewer if you have an account in the pre-existing Map Viewer is to use the, “Forgot Password?” option on the login page.

STEP 1: START THE NPDES WEB VIEWER AND LOGIN

Start the NPDES Web Viewer by opening a modern browser (Chrome, Firefox, Edge) and typing the following URL: https://newarkgis.kci.com/deldotwebviewer/index.html#login

Web Viewer login splash screen will load.

- Note: You must already have a login for this option.

Click Forgot Password.

Type in your assigned Username (it should be your email address).

Click Reset Password button.

Popup will appear stating the following:

- Success: Your password has been reset! You will receive an email with new password shortly!

Click OK.

Check your email. You should have received an email with the following subject:

- Your password has been reset!

Write down temporary password provided in email.

Click the here hyperlink in email.

Use your user name and new temporary password to login to Web Viewer.