PUBLIC SURVEY RESULTS

DelDOT asked Delaware residents and visitors to participate in a public survey to share their opinions about the current transportation services in DE and future transportation challenges. The survey was available online and in-person at several public events including the Delaware State Fair, and several other regional festivals and events throughout the state. DelDOT received over 1,000 survey responses from the public.

Survey participants were asked a variety of questions ranging from where they live, commuting habits, level of satisfaction with transportation services and facilities, and their opinions on the most important challenges facing the transportation system in Delaware. This section includes the summary of information gathered from the survey respondents.

WE HEARD YOU!

- Over 50% of respondents say DelDOT’s facilities are in GOOD TO EXCELLENT condition.
- Respondents were most satisfied with SNOW REMOVAL and least satisfied with TRAFFIC CONGESTION.

- Over 43% of respondents agree that the transportation network provides users with MORE THAN ONE Viable TRANSPORTATION CHOICE.

- More alternative fueling/charging stations!
- More, safe bike trails!
- Statewide north-south rail service!
- Incentives to use public transportation!
- Implement a gas tax to fund

Implement a gas tax to fund!
Concerns about growing congestion and safety

More frequent and direct routes desired for both rail and bus services

More sidewalk connections and better crosswalks needed, especially at bus stops and major roads like Route 1

Updating infrastructure to alleviate “beach traffic”

Preparation needed to begin integrating CAVs into the roadway network

Expand system to accommodate growing population

Popular Comments

41% Female
59% Male

New Castle County 41%
Kent County 33%
Sussex County 26%
Reside Outside Delaware <1%
How many vehicles are owned by your household?

- 2% Don’t own a vehicle
- 16% 1 vehicle
- 65% 2-3 vehicles
- 17% 4 or more vehicles

How many miles do you commute to work daily (one direction)?

<table>
<thead>
<tr>
<th>Distance</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>I work from home</td>
<td>54</td>
</tr>
<tr>
<td>1 mile or less</td>
<td>35</td>
</tr>
<tr>
<td>1-5 miles</td>
<td>144</td>
</tr>
<tr>
<td>5-10 miles</td>
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<tr>
<td>10-25 miles</td>
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<tr>
<td>25-50 miles</td>
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<tr>
<td>50+ miles</td>
<td>51</td>
</tr>
<tr>
<td>Retired/Unemployed</td>
<td>192</td>
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</tbody>
</table>

What should be DelDOT’s highest priorities?

#1 SAFETY
#2 INFRASTRUCTURE MAINTENANCE
#3 REDUCING CONGESTION
#4 PUBLIC TRANSIT
#5 PEDESTRIAN & BICYCLE FACILITIES
#6 ADVANCING NEW TECHNOLOGIES AND ALTERNATIVE FUEL

Most Frequently Used Transportation Modes

- 94% Personal vehicle
- 30% Walk
- 12% Bicycle
- 11% Other
- 5% Transit
- 2% Amtrak
- 1% Ferry

*Other includes: Car pool, taxi, shared vehicle service*